

## **Terms and Conditions**

### **PAYMENT**

All invoices are payable in 30 days.

### **FREIGHT**

Shipments are FOB Ivoryton, Connecticut. Freight charges are prepaid and added to customers' account. Freight is prepaid on orders above \$4,000.00.

### **WARRANTY POLICY**

Lighting fixtures manufactured by The L.C. Doane Company are warranted for a period of five years from the date of shipment, to be free of defects in workmanship and materials. This warranty covers only properly installed fixtures used in normal conditions. For the warranty period, The L.C. Doane Company will, at its option, repair or replace without charge, any defective products, provided it is returned to the factory transportation prepaid, and our Inspection determines it to be defective under the terms of the warranty. Repair or replacement, as stated above, shall constitute the purchaser's exclusive warranty, which does not extend to transportation, installation, labor or any other charges.

Ballasts not manufactured by The L.C. Doane Company will be covered under any warranties of the respective manufacturers and are excluded under the warranty set forth above.

Lamps are excluded from this warranty.

### **RETURNED GOODS**

Before any item can be returned preauthorization and an L.C. Doane Company Return Materials Authorization number (RMA) must be assigned. All RMA's are issued at the sole discretion of The L.C. Doane Company and must be requested by the customer within 90 days of the original shipment date. Except with respect to defective items, returned merchandise must be in its original sealed packaging. No special products or custom-made products may be returned by the customer.

The minimum value of merchandise for which an RMA will be issued is \$300.00. All returns will be subject to a minimum 25% handling and factory inspection charge, and a deduction will be made for the freight expense of the original shipment. Merchandise accepted for return must be shipped prepaid to the factory or other destination specified by The L.C. Doane Company.

### **MINIMUM BILLING**

Our minimum billing is \$300.00 per order.